

## QUALITY POLICY

BQAS Certification (M) Sdn Bhd is committed to provide reliable, high quality services, to meeting customer requirements and enhancing customer satisfaction through continual improvements of it's professional services and the Quality of BQAS Management System. In support of this, BQAS Management is committed to the Quality objectives as defined below:

- ✓ To consistently provide high standard professional services meeting or exceeding our customers' requirements in a fast, accurate and non-bias manner.
- ✓ To comply with applicable requirements of ISO/IEC 17021-2015 and legal requirements.
- ✓ To conform to the requirements of Malaysian Sustainable Palm Oil (MSPO) Certification Scheme.



Richard Lias  
Managing Director

24<sup>th</sup> September 2021